



ALL - INCLUSIVE

25-26

río serrano

hotel + spa

PROGRAM

We invite you to experience the comfort and luxury of our All-Inclusive Program, designed so you can enjoy your stay without any worries.

With this full-service offering, you'll be free to explore the majesty of Patagonia while we take care of everything.

Relax and let yourself be amazed by nature at its finest.

PROGRAM DETAILS

The Program includes:

- * Accommodation in the selected room category.
- * IN/OUT transfers PUQ/PNT - Hotel at pre-scheduled times.
- * Buffet breakfast, à la carte lunch and dinner (including beverages such as juice, water, soft drinks, and house wine by the glass) at qawasqar Restaurant.
- * Food and beverages at De Agostini Restobar.
- * Entrance fees to Torres del Paine National Park.
- * Expeditions with bilingual (English/Spanish) guides.
- * Grey Navigation (external service).
- * Lunch box and snacks.
- * Minibar.
- * Starlink Wi-Fi in rooms and common areas.
- * Access to the spa with heated pool and sauna.
- * Access to the gym.

A person is lying face down on a massage table, receiving a hot stone massage. Five smooth, dark, oval-shaped stones are placed along the spine. The person's head is covered with a white towel. In the background, a lit candle sits on a small wooden table next to a small white bowl and a bottle of massage oil. The overall atmosphere is relaxing and serene.

PROGRAM DETAILS

The Program does not include:

- * Laundry service.
- * Premium liquors, wines, and beers.
- * Spa massages or treatments.
- * Tips.
- * Private, off-schedule, or external expeditions.
- * Transfers to Argentina.
- * Private or off-schedule transfers.



GENERAL INFORMATION

- * Check-in: 16:00 hrs./ Check-out: 12:00 hrs.
- * Please note: Torres del Paine National Park and Villa Río Serrano do not have pharmacies, medical centers, gas stations, currency exchange offices, ATMs, or commercial stores.
- * Río serrano hotel + spa is not responsible and assumes no refund obligation for issues caused by weather, road closures, flight cancellations, or other force majeure events or circumstances beyond our control that prevent guests from arriving at the hotel.
- * We recommend purchasing travel insurance to cover such eventualities.

RATES

LOW SEASON 2025 - 2026		
September 1 to October 10, 2025, and May 1 to May 3, 2026		
	Single USD	Double USD
Superior	US\$ 870	US\$ 1,308
Standard	US\$ 789	US\$ 1,218
Classic	US\$ 759	US\$ 1,188
Additional	US\$ 492	
Child	US\$ 324	

MID SEASON 2025 - 2026		
October 11 to October 31, 2025, and April 1 to April 30, 2026		
	Single USD	Double USD
Superior	US\$ 1,130	US\$ 1,700
Standard	US\$ 1,030	US\$ 1,570
Classic	US\$ 995	US\$ 1,531
Additional	US\$ 635	
Child	US\$ 445	

HIGH SEASON 2025 - 2026		
November 1 to December 22, 2025, and January 4 to March 31, 2026		
	Single USD	Double USD
Superior	US\$ 1,450	US\$ 2,180
Standard	US\$ 1,315	US\$ 2,030
Classic	US\$ 1,265	US\$ 1,980
Additional	US\$ 820	
Child	US\$ 500	

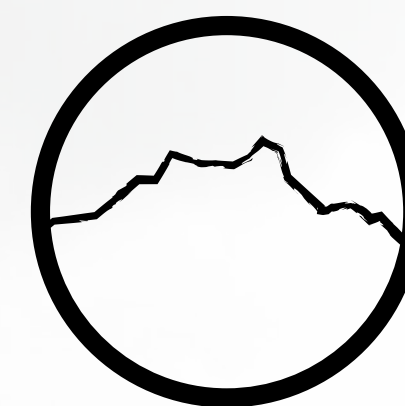
HOLIDAY SEASON 2025 - 2026		
December 23, 2025 to January 3, 2026		
	Single USD	Double USD
Superior	US\$ 1,960	US\$ 2,870
Standard	US\$ 1,675	US\$ 2,520
Classic	US\$ 1,615	US\$ 2,450
Additional	US\$ 1,080	
Child	US\$ 580	

NOTES

- * Rates are per room, per night
- * Rates are in USD dollars.
- * Minimum stay of 2 nights

NOTES

- * During the holiday season, Christmas and New Year's Eve dinners are included, along with special experiences.
- * Child rate valid only when sharing a room with at least one adult.
- * Children 0–2 years old stay free when sharing a room and beds with parents. Cribs available free of charge (limited stock) in all room categories.
- * Children 3–11 years old pay the child rate using existing beds or one additional bed (available only in Superior rooms).
- * Maximum 2 children per room in Superior category; only 1 extra bed allowed.
- * For 1 adult + 1 child under the All-Inclusive Program, the adult pays the single rate and the child pays the child rate.



THE MASSIF

The Massif is a sister company of **río serrano hotel + spa**, and together they join forces to create **unique experiences** in one of the most breathtaking natural destinations in the world: **Torres del Paine National Park**.

Through this alliance, we offer an **All-Inclusive service**, combining exceptional hospitality with seamless adventure logistics.

We've designed a calendar of expeditions featuring half-day and full-day activities, allowing you to explore every corner of the park and its surroundings.

We have a wide fleet of vehicles adapted to your visit needs. Our team is highly experienced in the region, providing services safely and with the highest quality standards.



INCLUDED EXPEDITIONS

EXPEDITION	SEASON			
	LOW	MID	HIGH	HOLIDAY
FULL DAY				
Base Towers	✓	✓	✓	✓
Paine Lookouts	✓	✓	✓	✓
French Valley	✗	✗	✓	✓
Grey Trail	✗	✗	✓	✓
HALF DAY				
Aonikenk Trail	✓	✓	✓	✓
Sarmiento Lake	✓	✓	✓	✓
Cóndor Viewpoint	✓	✓	✓	✓
Cuernos Viewpoint	✓	✓	✓	✓
Nutria Horseback Ride	✓	✓	✓	✓
Ferrier Viewpoint	✗	✗	✓	✓
Toro Lake	✗	✗	✓	✓
Grey III Navigation	✓	✓	✓	✓
Serrano River Navigation	✗	✗	✗	✓

NOTES

- * Shared services, scheduled in advance.
- * We recommend pre-booking expeditions before check-in with your reservation agent. Otherwise, our Expeditions Coordinator can help plan them during your stay at the hotel.
- * All navigation services are external and subject to availability.



INCLUDED TRANSFERS

SCHEDULES		
Locations	Transfer in	Transfer out
Punta Arenas City	07:30 - 08:30 ó 13:30 - 14:30 hrs.	08:00 ó 12:00 hrs.
Punta Arenas Airport	09:00 ó 15:00 hrs.	08:00 ó 12:00 hrs.
Puerto Natales City	11:30 - 12:00 ó 15:00 - 15:30 hrs.	08:00 ó 12:00 hrs.
Puerto Natales Airport	12:15 ó 15:45 hrs.	08:00 ó 12:00 hrs.

- * In/Out transfers from Cerro Castillo or within the park can be arranged within the time range of **10:00 to 16:00 hrs.**
- * Transfers to/from Argentina are available at a preferential rate.

NOTES

- * Shared services.
- * Pre-scheduled transfer times are subject to change due to flight schedule changes and/or road closures.
- * Guests arriving earlier must use the designated transfer at that time.
- * Reservations must be made at least 48 hours in advance to guarantee the service.

LOW / MID SEASON CALENDAR

FULL DAY								
Start Time	End Time	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
07:00	20:00	Base Towers		Base Towers		Base Towers		Base Towers
08:30	16:00		Paine Lookouts		Paine Lookouts		Paine Lookouts	

HALF DAY								
Start Time	End Time	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
08:00	13:30	Cuernos Viewpoint	Aonikenk	Cuernos Viewpoint	Aonikenk	Cuernos Viewpoint	Aonikenk	Cuernos Viewpoint
08:15	13:30	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1
10:00	12:00	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1
11:15	16:30	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2
14:15	19:30	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3
15:00	17:00	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2
15:15	19:00	Cóndor Viewpoint	Sarmiento Lake	Cóndor Viewpoint	Sarmiento Lake	Cóndor Viewpoint	Sarmiento Lake	Cóndor Viewpoint

NOTES

- * Calendar valid from September 1st to October 31st and from April 1st to May 3rd.
- * End times are approximate and may vary.
- * Grey III Navigation is operated by Lago Grey. In September, two sailings are available. In May, only one sailing is available on Wednesdays and Saturdays, with a modified schedule.

HIGH SEASON CALENDAR

FULL DAY								
Start Time	End Time	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
06:30	20:00	Base Towers		Base Towers		Base Towers		Base Towers
07:15	20:00		French Valley		French Valley		French Valley	
07:15	20:00		Grey Trail		Grey Trail		Grey Trail	
08:00	16:00	Paine Lookouts	Paine Lookouts	Paine Lookouts	Paine Lookouts	Paine Lookouts	Paine Lookouts	Paine Lookouts
HALF DAY								
Start Time	End Time	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
07:45	13:30	Cuernos Viewpoint	Aonikenk	Ferrier Viewpoint	Cuernos Viewpoint	Aonikenk	Ferrier Viewpoint	Cuernos Viewpoint
08:15	13:30	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1
10:00	12:00	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1
11:15	16:30	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2
14:15	19:30	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3
15:00	16:30	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2
15:15	19:00	Cóndor Viewpoint	Toro Lake	Sarmiento Lake	Cóndor Viewpoint	Toro Lake	Sarmiento Lake	Cóndor Viewpoint

NOTES

- * Schedule available from November 1st to December 22nd and from January 4th to March 31st.
- * End times are approximate.
- * Grey III Navigation is operated by the company Lago Grey.
- * For Valle Francés and Grey Trail, the catamaran to and from Pudeto - Paine Grande is operated by the company Catamarán Lago Pehoé.

HOLIDAY SEASON CALENDAR

FULL DAY								
Start Time	End Time	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
06:30	20:00	Base Towers	Base Towers	Base Towers	Base Towers	Base Towers	Base Towers	Base Towers
07:00	20:00	French Valley	Grey Trail	French Valley	Grey Trail	French Valley	Grey Trail	French Valley
08:00	16:00	Paine Lookouts	Paine Lookouts	Paine Lookouts	Paine Lookouts	Paine Lookouts	Paine Lookouts	Paine Lookouts

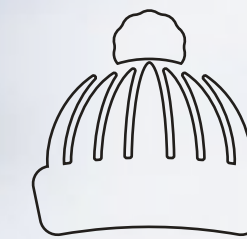
HALF DAY								
Start Time	End Time	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
07:30	13:30	Cuernos Viewpoint	Aonikenk	Ferrier Viewpoint	Cuernos Viewpoint	Aonikenk	Ferrier Viewpoint	Cuernos Viewpoint
08:00	14:00	Serrano Navigation	Serrano Navigation	Serrano Navigation	Serrano Navigation	Serrano Navigation	Serrano Navigation	Serrano Navigation
08:15	13:30	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1	Grey III Navigation 1
10:00	12:00	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1	Nutria Horseback ride 1
11:15	16:30	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2	Grey III Navigation 2
14:15	19:30	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3	Grey III Navigation 3
14:30	16:30	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2	Nutria Horseback ride 2
15:00	19:00	Cóndor Viewpoint	Toro Lake	Sarmiento Lake	Cóndor Viewpoint	Toro Lake	Sarmiento Lake	Cóndor Viewpoint

NOTES

- * Calendar available from December 23 to January 3.
- * End times are approximate.
- * Grey III Navigation is operated by the company Lago Grey.
- * The French Valley and Grey Trail expeditions are not available on December 25 and January 1.
- * For French Valley and Grey Trail, the catamaran to and from Pudeto – Paine Grande is operated by the company Catamarán Lago Pehoé.
- * Serrano Navigation is operated by the company Solo Glaciares.

RECOMMENDATIONS

Due to the weather conditions in the area, it is essential to bring the following gear for your visit to Torres del Paine National Park:



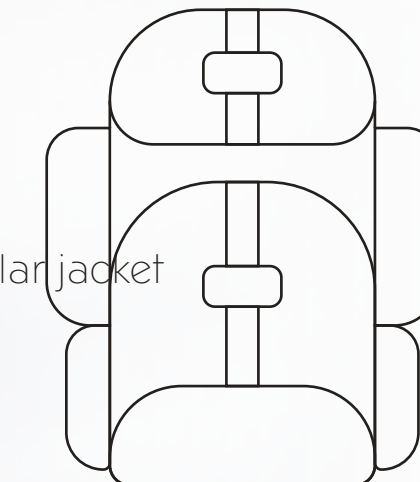
Head

- Fleece hat or similar
- Sunglasses with UV protection
- Neck gaiter or buff



Upper Body

- Quick-dry t-shirt
- Second layer such as a fleece or polar jacket
- Waterproof jacket
- Gloves



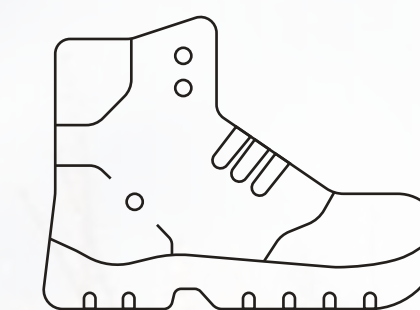
Waterproof Backpack

- Sunscreen
- Water bottle
- Lip balm
- Insect repellent



Legs

- Quick-dry leggings
- Waterproof pants
- Shorts for warm days



Feet

- Long trekking socks
- High-ankle trekking boots



